Corporate Profile
Our Roots

- Established in 1978
- Formally known as “Mideast Data Systems”
- 35+ years of experience

- Member of HOLCOM Group
  - 250+ companies in 35 countries
  - 5,900+ professionals
  - Operating since 1967
ITG Affiliates

Distribution & Retail
- DealNet
- SYCURYS
- 450 THE MULTIMEDIA E-STORE
- Middleware
- TeleSupport
- Xtreme Logistics

Enterprise & Services
- CRRUS
- Image Systems
- MIDWARE data systems
- TeleSupport
- Xtreme Logistics

Site & Power
- ECOsys
- EMS MidEast Energy Solutions
- MidEast Power Systems
- SYSPRO

Software & Solutions
- Advance
- IMS
- ITB
- MDSL
- PrimeWare
Mission Statement

- Our mission is to offer Information Technology solutions and services to vertical markets, providing business advantage.

- It is vital for us to succeed in our quest for quality; our goal is to get the complete satisfaction of our customers.

**Commitment to service quality:**

MDSL’s quality system is certified since May-2003, in compliance with ISO 9001 standard for the “Provision & Development of Information Technology Solutions & Services”.

Expertise

Banking Solutions

Telco Solutions
Expertise | Banking Solutions

- Understanding the banking business from an IT perspective

- Mastering the IT solutions that we propose, to deploy & support solutions in accordance with the banks’ requirements

- Track record based on years of successful solutions implementations at banks, in the Middle East
Expertise | Banking Solutions

- Knowledge of the local/regional requirements
- Flexibility & agility in customizing solutions to clients requirements
- Banking expertise built around the functionalities of the proposed solutions
  - Core Banking
  - Electronic Fund Transfer (EFT) and E-payments
Expertise | Banking Solutions - Core Banking

- Asset Liability Management
- Risk Management
- Profitability
- Compliance & Governance
- Anti-Money Laundering
Expertise | Banking Solutions - Core Banking

- Lending
- Collection
- National Payment System (RTGS)
- Clearing
- Electronic Signature
- Omni-Channel Banking
Expertise | Banking Solutions - EFT

- Payment Hub | Transaction switching
- Merchant Acquiring
- Card Issuing
- Instant Card Issuance
- Fraud Management
- Mobile Payment Tokenization
- Software Simulation & Stress Testing
- Reconciliation & Cash Management
Expertise | Telco Solutions

- Convergent Billing
- Customer Care
- Revenue Assurance
- Fraud Management
- Risk Management
- Profitability
- Asset Management
Technology Expertise

- C, C++, C#, ASP, Java, Perl, PHP, Ajax
- Microsoft SQL, .NET
- Websphere, Weblogic
- Oracle data base administration, Oracle Forms & Reports
Strategic Alliances | World Technology Leaders

**Banking**
- Turn Key Systems
- BSC
- Wolters Kluwer
- CRMNext
- Nucleus Software
- 01

**EFT**
- Fis
- Entrust Datacard
- RRM Solutions
- D8 Corporation
- wirecard
- 祐銀
- KingTeller

**Telco**
- CSG
- SUBEX
Services

- From Consultancy ... to Support

- Project Management
- Requirement Analysis
- Installation & Configuration

- Customized Training
- Business & Product Consultancy
- Software Customization

- System Integration
- Data Migration
- Assistance in Testing
# Major Customers | Banking Sector

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<thead>
<tr>
<th>Jordan</th>
<th>Egypt</th>
<th>Kuwait</th>
<th>Iraq</th>
<th>Libya</th>
<th>Bahrain</th>
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<tbody>
<tr>
<td><strong>ARAB BANK</strong></td>
<td><strong>National Bank of Egypt</strong></td>
<td><strong>Kuwait Finance House</strong></td>
<td><strong>National Bank of Iraq</strong></td>
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<td><strong>Capital Bank</strong></td>
<td><strong>EALB</strong></td>
<td><strong>Burgan Bank</strong></td>
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<td><strong>Jordan Commercial Bank</strong></td>
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<td><strong>National Commercial Bank</strong></td>
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<td><strong>Bank of Jordan</strong></td>
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*Note: The table above lists the major customers for each banking sector.*
Some Customers | Other Sectors
Holcom Headquarters

- 4,500 m² of land
- 33,000 m² of construction
- 3 blocks
- 5 floors
- **Solar powered & energy efficient** building
- Finalist at MIPIM Award 2016, for ‘Best Office & Business Development’ (MIPIM is an international real estate competition)