Our Roots

- Information Management Solutions
  - Part of ITG (Holding)

- ITG is a member of HOLCOM Group
  - 250+ companies in 35 countries
  - 5,900+ professionals
  - Operating since 1967
Our Affiliates

Distribution & Retail
- macshop
- SYCURYS
- DealNet
- 450 The Multimedia E-Store
- XTREME LOGISTICS

Enterprise & Services
- CRRUS
- imagesystems
- MIDWARE Data Systems
- TeleSupport International

Site & Power
- ECOsys
- Mideast Energy Solutions
- Mideast Power Systems
- SYSPRO

Software & Solutions
- Advance
- IMS
- ITB
- MDSL
- PRIMEWARE
Our Solution Tree

Advanced IT Infrastructure

Networking & Telecom.

Site & Power
  - Data Center / Disaster Recovery Sites
  - Power Solutions

Renewable Energy

Enterprise Solutions

Vertical Solutions
  - Banking
  - Telco
  - Hospitality
  - Higher Education
  - Healthcare

CLOUD Services

Imaging & Printing

Smart Bldg. & EPS Solutions

Call Center Services

Also available as a CLOUD-based Service
Our Verticals

Banking Solutions
System Software
Custom Development
A prominent solution specialist for various industries, providing state of the art, powerful, scalable solutions based on the customer needs and ambitions.

A segment of our operations is the implementation and support of the number one worldwide core banking system T24 by Temenos covering the MENA region since March 2016.
Our Strategic Alliances & Partnerships
Our Solution I-DO

- **IDO (Integrated Data Output)** is a cutting edge reporting tool developed by IMS.
- IMS teams up with Windward, a provider of template design tools, and leading reporting engine.
- I-DO provides the user with the capability of designing, formatting, editing as well as generating reports and templates quickly and easily, interfacing with Microsoft Word, Excel and PowerPoint.
- An Intelligent IT Operation Tool with Ultimate Monitoring, Management and Automation Features for Core Banking Systems.
- It is designed to complement Temenos core banking systems while addressing IT challenges faced by the operations of financial institutions to assure higher value to our clients.
- It ensures high availability of core banking services, business continuity and the achievement of service-level objectives through real-time monitoring of business operations, data analysis and custom process automation.
- It’s able to address challenges caused by changes in runtimes, system failure & human error before they reach the customer, as it creates a seamless banking experience on digital channels and a constant service availability.
Procreo is a Corporate Performance Management Platform (CPM).

A data driven Artificial Intelligence (AI) application that allows executives to make informed decisions, optimize their organizations’ profit, and virtually treat and optimize any mal-performance even at the most granular level.

It bridges the gap between pricing and profitability analysis and has proven records in increasing profitability from 15% to 35.

Key Features:
- Profitability Analysis and prediction engine
- Machine Learning and Clustering
- Suggestions Engine technology
- Intelligent and Dynamic pricing engine
- What-if Scenarios and impact analysis
- Corporate dash boarding and reporting
- Cost Allocation Engine
Enterprise Hybrid Solution

Creating Omni-Channel Experiences

Agent Channel
Universal Apps
Agent Portal
Customer Portal
Mobile Apps
Chat Bot
Service Desk For Call Center

Customer Wed & Mobile Channel

Call Center Channel

Enterprise Middleware

External Data
Analytics & Machine Learning

Insight system delivers leads and a 360 degree view of the customer to producers

Social Media
Marketing Campaigns

Internal Core Systems

Office Products
Core Banking
CRM
Brokerage Systems
HR & Payroll
Treasury

Devices: Windows, iOS, Android
Implementation & Methodology

- Our staff is involved in the implementation of a large number of turnkey solutions.
- Our ability to positively and successfully perform, in the context of large projects, is based on a proven track record and a long experience in handling all the needed aspects of an implementation, that range from accurate planning and project management, to deep technical know-how and effective team work.
Our Services

- Project Management
  - Requirement Gathering
- Installation and Configuration
  - Customized Training
- Business and Product Consultancy
  - Software Customization and Development
- Product Integration
  - Automation of Data Migration
- Assistance in Solutions Testing
Our Reference Customers

- Banking & Finance
  - Bank Audi
  - SARADAR BANK
  - BANQUE LIBANO-FRANÇAISE
  - BANQUE DE CRÉDIT NATIONAL S.A.L.
- Retail & Distribution
  - OMT
  - OPEGI GROUP since 1983
  - NBK
  - 460 THE MULTIMEDIA E-STORE
  - Gabriel Bocci s.a.l.
Holcom Headquarters

- 4,500 m² of land
- 33,000 m² of construction
- 3 blocks
- 5 floors
- Solar powered & energy efficient building
- Finalist at MIPIM Award 2016, for ‘Best Office & Business Development” (MIPIM is an international real estate competition)